

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign 2020100001 Launch Notification</b> <b>Check Fuel Tank Filler Hose (G-Class)</b>	DATE: December, 04 2020

## IMPORTANT NEW SERVICE CAMPAIGN LAUNCH INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Check Fuel Tank Filler Hose (G-Class)</b>
2020100001	20P0792205	
<p>This is to notify you of a Service Campaign launch regarding the inspection and replacement of the fuel tank filler hose on <b>2,446</b> Model Year ("MY") 2019-2020 G-Class (463 platform) vehicles. Affected VINs will be flagged in VMI as "OPEN" on <b>December 04, 2020</b>.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019-2020 G-Class vehicles (463 platform), the fuel tank filler hose may not be fitted properly, causing small amounts of fuel to leak when refueling. In this case, the vehicle may not meet emission requirements. Contact between potentially leaking fuel and hot component parts (e.g. exhaust system) is not possible, so a fire hazard can be ruled out. Nevertheless, the fuel tank filler hose should be inspected and replaced if necessary on the affected vehicles.</p>	
<b>What We're Doing</b>	<p>MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will inspect and replace (if necessary) the fuel tank filler hose on the affected vehicles. The estimated replacement rate is <b>≤ 1%</b>. Parts should only be ordered in the event a replacement is required.</p>	
<b>Parts</b>	<p><b>Parts are available and may be ordered as necessary.</b></p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2019-2020	
<b>Vehicle Model</b>	G-Class (G550, AMG G63)	
<b>Vehicle Population</b>		
<b>Total Campaign Population</b>	2,446	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2020100001, December 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model G-Class (463 platform)**  
**Model Year 2019-2020**

***Check Fuel Tank Filler Hose***

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019-2020 G-Class (463 platform) vehicles, the fuel tank filler hose may not be fitted properly, causing small amounts of fuel to leak when refueling. In this case, the vehicle may not meet emission requirements. Contact between potentially leaking fuel and hot component parts (e.g. exhaust system) is not possible, so a fire hazard can be ruled out. Nevertheless, the fuel tank filler hose should be inspected and replaced if necessary on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 2,446 vehicle is affected.

Order No. P-SC-2020100001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

### Check/test procedure A

1. Determine the vehicle's mileage.
  - a. If the mileage is **less** than 3000 miles: Carry out **check/test procedure B**.
  - b. If the mileage is **more** than 3000 miles: **End measure**.

### Check/test procedure B

2. Detach right rear wheel and tire assembly.
  - i** For basic data, see **AR40.10-P-1102XG**.
3. Check tank filler hose (**A, Figure 1**) above vehicle frame (**B, Figure 1**) for leaks.

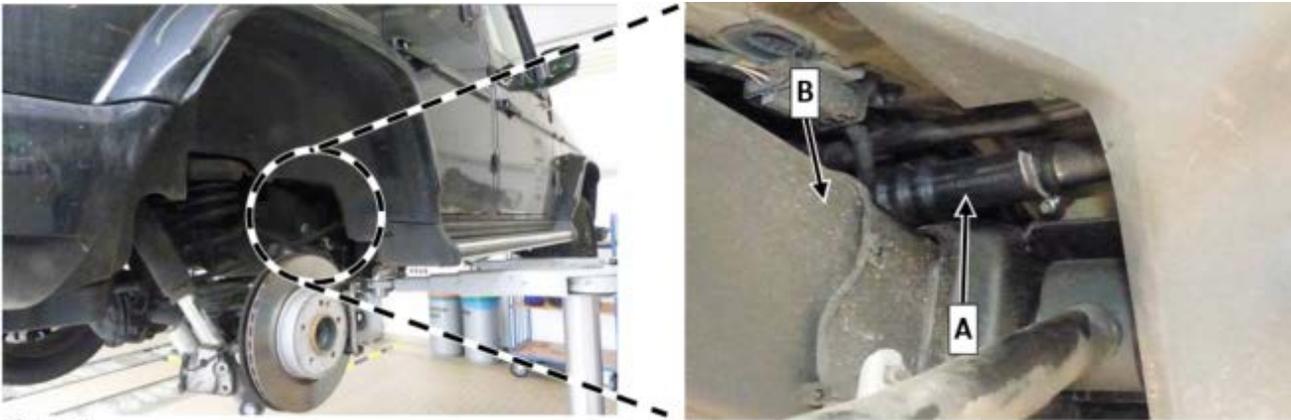


Figure 1

4. Check vehicle frame (**B, Figure 2**) next to fuel tank (**C, Figure 2**) for discolorations caused by fuel.
5. Use a telescopic mirror to check the tank filler hose (**A, Figure 2**) all around for damp areas and discolorations caused by fuel.
  - i** The discolorations caused by fuel are the result of a material fault (**D, Figure 2**) in the tank filler hose (**A, Figure 2**).

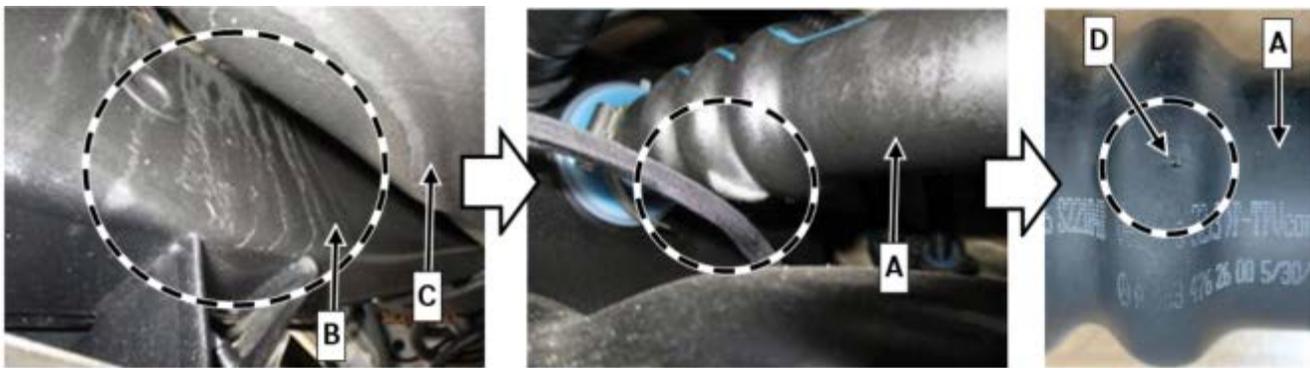


Figure 2

- a. Tank filler hose (**A, Figure 2**) **not** leaktight: Carry out **work procedure**.
- b. Tank filler hose (**A, Figure 2**) leaktight: **End measure**.

**Work procedure**

1. Replace tank filler hose

**i** **Only** if leaks are detected.

**i** **Note:** **The estimated replacement is < 1%.** Parts should only be ordered in the event a replacement is required.

**Primary Parts Information**

Qty.	Part Name	Part Number
1	hose	*

\*parts must be ordered per VIN in XPPI.

**i** Damaged parts must be returned to the designated QEC test center in accordance with the warranty parts return requirement section found in the policy and procedures manual.

**Warranty Information**

**Operation:** Determine the vehicle's mileage (02-1810)

Check hose for filler neck to fuel tank for leaks (02-1809)

**Includes:** Detach wheel and tire assembly

Remove hose for filler neck to fuel tank (after check). (02-1815)

Damage Code	Operation Number	Labor Time (hrs.)
07 92 205 8	02-1810	0.1
	02-1809	0.4
	02-1815	0.3

**i** **Note**

Operation Number labor times are subject to change.