

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Emission Recall Campaign Notification</b> <b>Check Activated Carbon Filter</b> <b>MY18-19 C/E-Class (205/238 platforms)</b>	DATE: February 12, 2021

## IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



## Recall Campaign Launch Notification

February 12, 2021

Campaign No. :

CA DMV. :

Campaign Desc. :

2020090018

200918

20P4792302

## Check Activated Carbon Filter

This is to notify you of the **Emission Recall Campaign LAUNCH** concerning the activated carbon filter in **20,281** Model Year ("MY") 2018-2019 C and E-Class vehicles (205/238 platforms). A customer notification letter will be mailed to customers advising of this emission recall, which may generate questions. Affected VINs will be flagged in VMI as "OPEN" on February 12, 2021

## Background

## Issue

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year 2018-2019 C and E-Class vehicles (205/238 platforms), an incorrect activated carbon filter might have been installed. In this case, the vehicle may not meet emission and certification requirements.

## What We're Doing

MBUSA will conduct a voluntary Emission Recall Campaign in which an authorized Mercedes-Benz dealer will check the activated carbon filter, and replace it, if necessary.

## Parts

Parts are available and may be ordered as necessary.

## Vehicles Affected

Vehicle Model Year(s)

2018-2019

Vehicle Model

C and E-Class

## Vehicle Populations

Total Recall Population

20,281

**Notice to California Dealers:** As required by 13 CCR 2117, a proof of correction ("POC") certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle re-registration or operation. Please reference this POC in the attached work instructions. Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.

## Next Steps/Notes

Customer Notification Timeline

A customer notification will be provided for this Emissions Campaign. Customer letters will be mailed on February 19, 2021

AOMS/SOMS

AOMs – This campaign may generate questions from your dealers. Please forward this notice to your dealers ASAP.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.





Campaign No. 2020090018, February 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C/E-Class vehicles (205, 238 platform)**  
**Model Year 2018-2019**  
**Check Activated-Carbon Filter**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year 2018-2019 C/E-Class vehicles (205, 238 platform) an incorrect activated carbon filter might have been installed. In this case, local legal requirements regarding canister bleed emissions may exceed specifications. Furthermore, the vehicles might not correspond with the certification documentation. For this reason, the activated carbon filter will be checked and replaced if necessary.

Prior to performing this Recall Campaign:

- ☐ VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- ☐ Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 20,281 vehicles are involved.

Order No. P-RC-2020090018

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

### Check/test procedure

1. Remove right rear wheel and partially release fender skirt (**A, figure 1**) so that the part number on the activated charcoal canister can be read off.

**i** For basic data, see **AR47.30-P-8212LWA**.

2. Read off part number of activated charcoal canister (**B, figure 1**) in lower area of activated charcoal canister.

**i** Activated charcoal canisters with the part number **A 205 470 04 59** must be replaced!



Figure 1

- a. **A 205 470 04 59** installed: Carry out **work procedure**.
- b. **A 205 470 04 59** *not* installed: **End measure**.

### Work procedure

1. Replace activated charcoal canister.

**i** For basic data, see **AR47.30-P-8212LWA**

2. Assemble in reverse order.

**i** The following step applies to California dealers only.

**i** **Proof of Correction Certificate and Label must be completed for (Check/test procedure) and/or (Work procedure).** Apply Proof of Correction Label (A 000 584 54 13) to area identified in Figure 2. Fill in Campaign 200918 your dealer code, and the date of the repair, using a black permanent marker.

**i** Note: Clean bonding surface prior to affixing label.



**Figure 2**

**i** The following step applies to California dealers only.

Provide the owner with the completed and signed Proof of Correction Certificate (**A 000 584 42 14**) (figure 3), after you scan a completed form and attach to the RO. The campaign number for the California Proof of Correction is unique and must be entered as such (**200918**).

Vehicle Emission Recall - Proof of Correction					
License Number	Make	Year Model	Body Type	Vehicle Identification Number	
				<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Manufacturer			Recall Number		
			<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.					
Dealer's Name			Address, City, State and Zip		
Date		Dealership's Authorized Signature			
		<input checked="" type="checkbox"/>			
Please use California Campaign Number as mentioned in the work instructions.					
Return this certificate to DMV <u>only</u> when required - otherwise retain for your records.					
A 000 584 42 14					

### Primary Parts Information

Qty.	Part Name	Part Number
1	Sheet (CA Dealers Only)	A 000 584 42 14
1	Label (CA Dealers Only)	A 000 584 54 13
1	Activated charcoal canister	*

\*Part number must be identified by VIN via XPPI

### Warranty Information

#### With check only

**Operation:** Check activated charcoal canister (02-1678)

Damage Code	Operation Number	Labor Time (hrs.)
47 923 02 8	02-1678	0.3

#### With check and replace

**Operation:** Check activated charcoal canister (02-1678)

Replace activated charcoal canister (after check) (02-1679)

Damage Code	Operation Number	Labor Time (hrs.)
47 923 02 7	02-1678	0.3
	02-1679	0.1



#### Note

Operation Number labor times are subject to change.