

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Emission Service Campaign 2021070021 Launch Notification Replace Vehicle Emission Control Information Label MY21 (S-Class)	DATE: August, 20 2021

IMPORTANT NEW EMISSION SERVICE CAMPAIGN INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	Campaign Desc. :	Vehicle Emission Control Information Label (S-Class)
2021070021	21P5891713	
<p>This is to notify you of an Emission Service Campaign launch regarding the replacement of the Vehicle Emission Control Information label on 38 Model Year ("MY") 2021 (223 platform) vehicles. Affected VINs will be flagged in VMI as "OPEN" on August 20, 2021.</p>		
Background		
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2021 S-Class (223 platform) vehicles, the Vehicle Emission Control Information label may not correspond to the certified classification.	
What We're Doing	MBUSA will conduct an Emission Service Campaign in which an authorized Mercedes-Benz dealer will replace the Vehicle Emission Control Information label on the affected vehicles.	
Parts	Parts are available and may be ordered as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2021	
Vehicle Model	S-Class	
Vehicle Population		
Total Campaign Population	38	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2021070021, August 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model S-Class vehicles (223 platform)**
Model year 2021

Replace Vehicle Emissions Control Information Label

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 S-Class (223 platform) the vehicle emissions control information label may not correspond to the certified classification. Therefore, the vehicle emissions control information label should be replaced on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 38 vehicles are affected.

Order No. P-SC-2021070021

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Replace vehicle emissions control information label Model 223

Work procedure

1. Open hood.
2. Replace vehicle emissions control information label (**Figure 1**) on hood.
 - i** The new information label must include the text "**PC**" instead of "**CA**" (**Figure 2**).
 - i** For model 223 – bonding position 3.4. see (**Figure 3**).
 - i** Use a hot air gun to remove the old information label.
 - i** Perform a thorough cleaning to remove contamination and adhesive residues from the old information label.

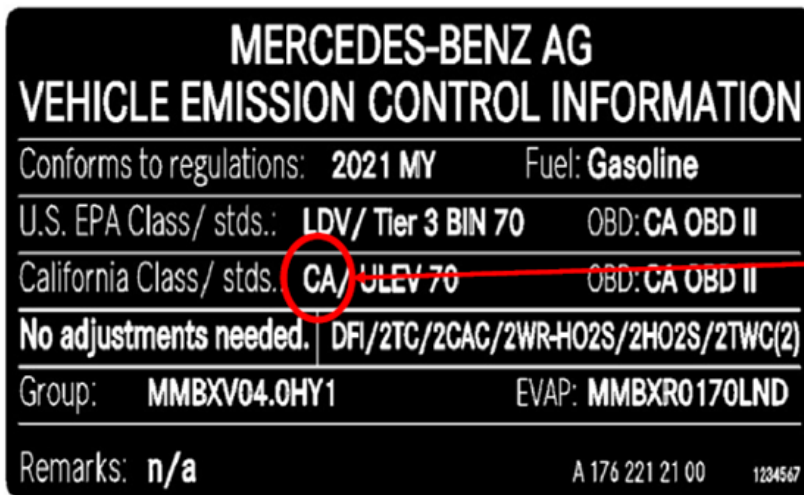


Figure 1

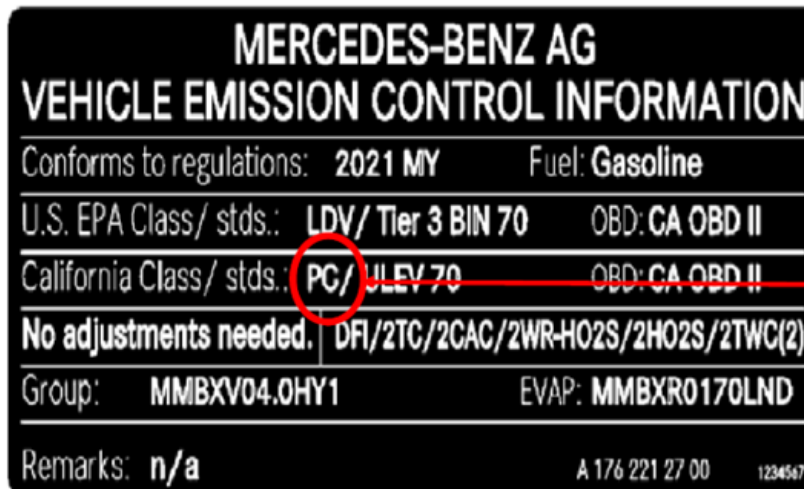


Figure 2



Figure 3

Primary Parts Information

Qty.	Part Name	Part Number
1	Vehicle emissions control information label	A 176 221 27 00

i Note:

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: (02-0560) Replace information label

Damage Code	Operation Number	Labor Time (hrs.)
58 917 13	02-0560	0.1

i Note

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.