

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Check and Replace Printed Supplemental Booklet MY21 Various Models (118, 167, 177, 190, 213, 238, 247, 257, and 290 platform)</b>	DATE: May 20, 2022

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		<b>May 20, 2022</b>
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Check and Replace Printed Supplemental Booklet</b>
2022030014	21P5892203	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to check and replace the printed supplemental booklet, if necessary, in <b>44,425</b> Model Year (“MY”) 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, A-Class, C-Class, E-Class, GLB-Class, CLS-Class, and AMG GT 4-doors/Coupe (118, 167, 177, 190, 213, 238, 247, 257, and 290 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>May 20, 2022</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz, has determined that on certain Model Year (“MY”) 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, A-Class, C-Class, E-Class, GLB-Class, CLS-Class, and AMG GT 4-doors/Coupe (118, 167, 177, 190, 213, 238, 247, 257, and 290 platform). The possibility exists that the information regarding radar sensor MMRV1 may be incorrect, and therefore the printed supplemental booklet may not align with the internal vehicle specifications.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will check and replace the printed supplemental booklet, if necessary.	
<b>Parts</b>	The remedy is available and can be performed as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2021	
<b>Vehicle Model</b>	CLA-Class, GLA-Class, GLE-Class, GLS-Class, A-Class, C-Class, E-Class, GLB-Class, CLS-Class, and AMG GT 4-doors/Coupe	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	44,425	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022030014, May 2022

Revision A 06/07/2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Various Models**  
**Model Year 2021**

**Check and Replace Printed Supplemental Booklet**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz, has determined that on certain Model Year ("MY") 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, A-Class, C-Class, E-Class, GLB-Class, CLS-Class, and AMG GT 4-doors/Coupe (118, 167, 177, 190, 213, 238, 247, 257, and 290 platform). The possibility exists that the information regarding radar sensor MMRV1 may be incorrect, and therefore the printed **supplemental booklet** may not align with the internal vehicle specifications. An authorized Mercedes-Benz dealer will check and replace the printed **supplemental booklet**, if necessary.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 44,425 vehicles are affected.

Order No. P-SC-2022030014

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Service Campaign Bulletin

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**Enclose printed supplemental booklet, replace if necessary**

**i** Code 494 corresponds to USA version.

**Work Procedure**

1. Check whether the printed supplemental booklet is in the vehicle document wallet and whether it is the correct version.

**i** If **no** printed supplemental booklet is found, a printed supplemental booklet must be placed in the vehicle document wallet as an aftermarket measure.

**i** If there is a printed supplemental booklet, compare it with the parts table, and replace if necessary.

**Primary Parts Information**

Qty.	Part Name	Part Number	Language	Code
As required (1)*	SUPPL. BOOKLET RADIO DATA TRANSMISSION US ENGL USA 2021-03A	A 118 584 48 06	English USA	494

\* The supplemental booklet must be procured through the usual replacement part ordering channel.

**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

Damage Code	Operation Number	Description	Labor Time (hrs.)
58 922 03	02-9471	Check printed supplemental booklet, enclose/replace if necessary	0.1

**i** **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.