

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Install New Coolant Line</b> <b>MY20-21 CLA-Class and GLA-Class (118 and 247 platform)</b>	DATE: July 22, 2022

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		July 22, 2022
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Install New Coolant Line</b>
2022060006	21P2091014	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to install a new coolant line in <b>467</b> Model Year (“MY”) 2020-2021 CLA-Class and GLA-Class (118 and 247 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>July 22, 2022</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2020-2021 CLA-Class and GLA-Class (118 and 247 platform) vehicles, the engine coolant line may leak due to high pressure within the engine coolant system.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will replace the corresponding coolant line on the affected vehicles.	
<b>Parts</b>	The remedy is available and can be performed as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2020-21	
<b>Vehicle Model</b>	CLA-Class and GLA-Class	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	467	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022060006, July 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLA-Class and GLA-Class (118 and 247 platform)**  
**Model Year 2020-2021**

## **Install New Coolant Line**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2020-2021 CLA-Class and GLA-Class (118 and 247 platform) vehicles, the engine coolant line may leak due to high pressure within the engine coolant system. An authorized Mercedes-Benz dealer will replace the corresponding coolant line on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 467 vehicles are affected.

Order No. P-SC-2022060006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Service Campaign Bulletin

## Install new coolant line

### Work Procedure

1. Drain coolant.  
 For basic data, see AR20.00-P-1142MFG.
2. Remove front part of front left fender liner.  
 For basic data, see AR88.10-P-1301MFA.
3. Release and remove coolant line **(A, Figure 1)** at switchover valve and open retaining clip **(B, Figure 1)** of coolant line.

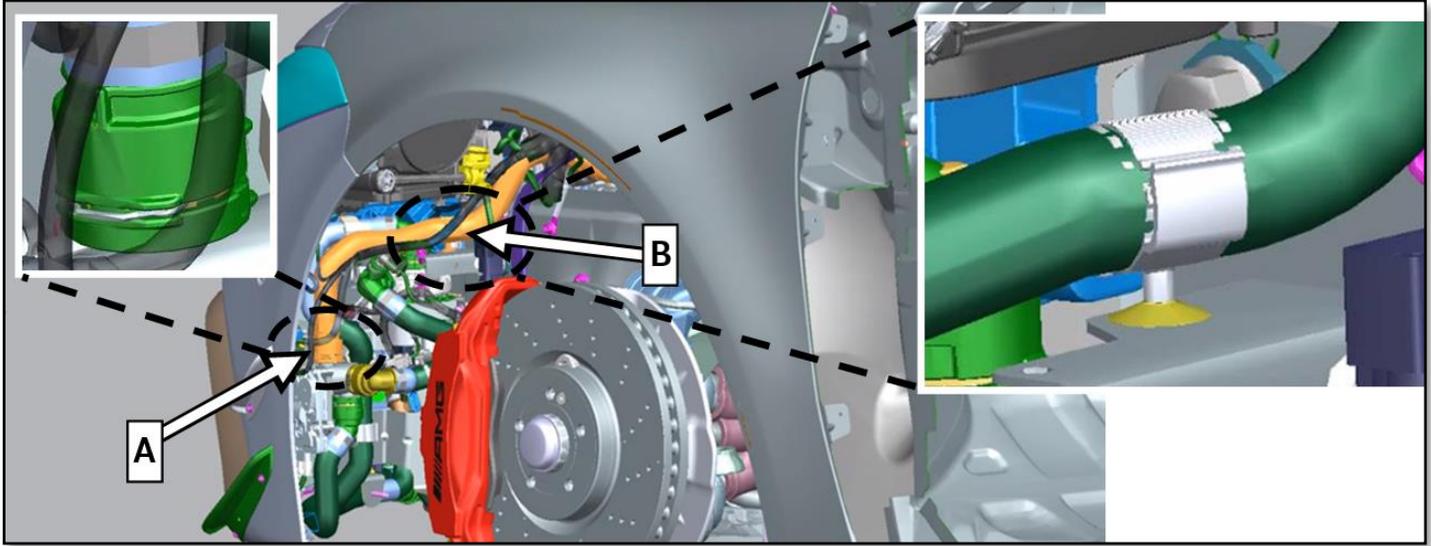


Figure 1

4. Remove air filter housing.  
 For basic data, see AR09.10-P-1150MFG.
5. Remove battery.  
 For basic data, see AR54.10-P-0005MFA.
6. Remove battery carrier  
 For basic data, see AR54.10-P-0028MFA.

7. Release retaining clamp (C, Figure 2) on transmission, release coolant line (D, Figure 2) and remove.

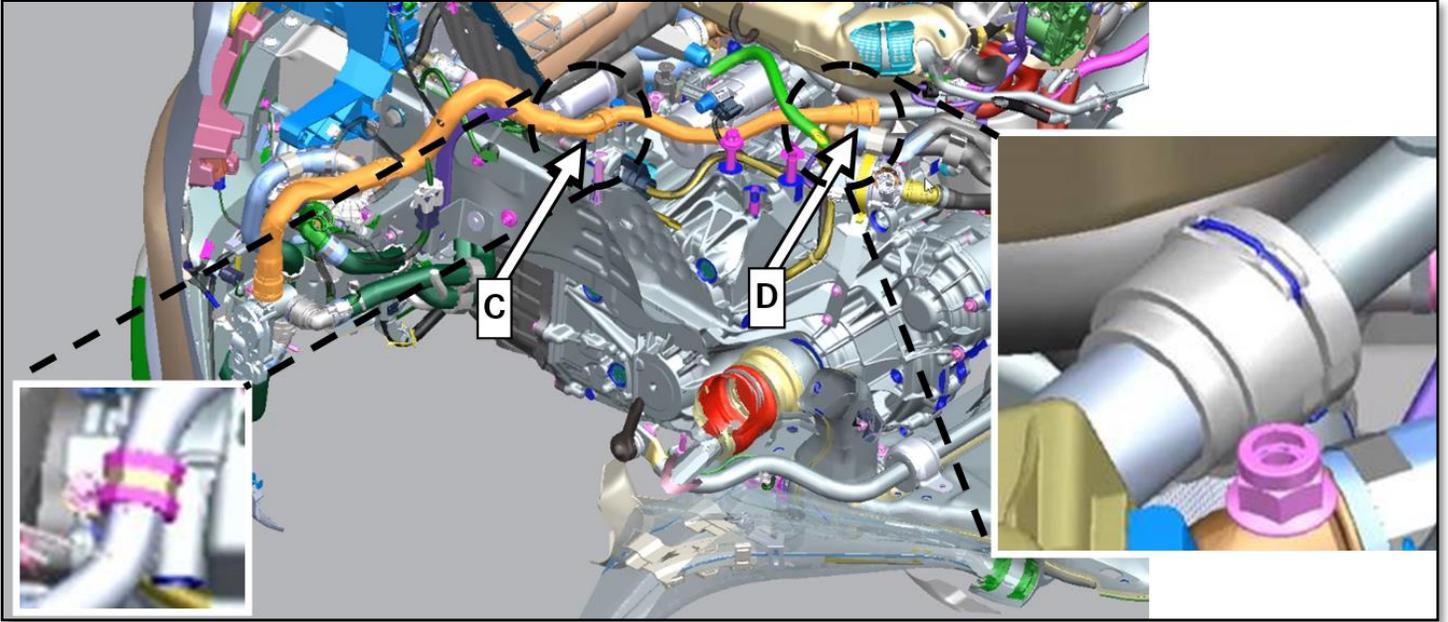


Figure 2

8. Assemble with new coolant line in reverse order.

### Primary Parts Information

Qty.	Part Name	Part Number
1	Coolant line	A 177 501 06 03

\* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
20 910 14	02-0414	Install new coolant line	2.1

**i** **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.