

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>OBD functionality of ESP control unit</b> <b>MY21 GLE-Class (167 platform)</b>	DATE: July 29, 2022

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		July 29, 2022
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>OBD functionality of ESP control unit</b>
2022070016	21P5498303	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to perform SCN coding in the electronic stability program control unit in <b>5,272</b> Model Year (“MY”) 2021 GLE-Class (167 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>July 29, 2022</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz, has determined that on certain Model Year (“MY”) 2021 GLE-Class (167 platform) vehicles, the SCN coding of the ESP control unit may not correspond to the current production specification. It is possible that no live data of the ESP control unit is sent to the OBD.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will perform SCN coding in the electronic stability program control unit.	
<b>Parts</b>	<b>The remedy is available and can be performed as necessary.</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2021	
<b>Vehicle Model</b>	GLE-Class	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	5,272	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022070016, July 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class (167 platform)**  
**Model Year 2021**

## **OBD functionality of ESP control unit**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz, has determined that on certain Model Year (“MY”) 2021 GLE-Class (167 platform) vehicles, the SCN coding of the ESP control unit may not correspond to the current production specification. It is possible that no live data of the ESP control unit is sent to the OBD. An authorized Mercedes-Benz dealer will perform SCN coding in the electronic stability program control unit.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 5,272 vehicles are affected.

Order No. P-SC-2022070016

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

## Perform SCN coding in Electronic Stability Program (ESP®) control unit

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- i** • Ensure use of **XENTRY Diagnosis version BD/DVD (06/2022)** or higher.
  - Before starting the work procedure, install the **current version of all add-ons** in **XENTRY Diagnosis**.
  - Make sure to follow the operation steps exactly as described in XENTRY Diagnosis.
  - Use a battery charger to ensure sufficient power supply of the vehicle **on-board electrical system battery** (greater than 12.5 V).
  - If XENTRY Diagnosis is already connected to the vehicle, start with **operation step 2**.
- i** If two or more software updates or SCN codings are performed during one workshop visit, operation items 02-4762 and 02-5058 may be invoiced **only once for each workshop order**.

### Work Procedure

1. Connect XENTRY Diagnosis.
  2. Perform SCN coding in **Electronic Stability Program (ESP®)** control unit.
    - i** To do this, select menu item "Quick test view – N30/4 - Electronic Stability Program (ESP®) – Adaptations - Control unit update – Update SCN coding".
    - i** Then follow the user guidance in XENTRY Diagnosis.
  3. Disconnect XENTRY Diagnosis.
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**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 983 03	02-9446	Perform SCN coding in Electronic Stability Program (ESP®) control unit (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

\* Invoice operation item only once for each workshop order.

**i** **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*