

TO: Freightliner Dealers, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
<b>Re: Service Campaign Notification</b> <b>Model 907 Sprinter</b> <b>Model Years 2019-2022</b> <b>Update Vehicle Software</b>	DATE: January, 2023

## IMPORTANT SERVICE CAMPAIGN INFORMATION

Daimler Vans USA, LLC

A Mercedes-Benz Group AG Company

One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600

# News Channel Update | Vans Customer Service and Parts

Campaign No. :	Campaign Desc. :	Update Software
2022120009	22V2790614	
This is to notify you of the upcoming <b>Service Campaign</b> to update software on approximately <b>124,079</b> MY 2019-2021 Freightliner Sprinter vans. All affected VINs will be flagged as " <b>OPEN</b> " in VMI.		
Background		
Issue	In addition to the recalls 2790611, 2790612 and 2790613 regarding the "Automatic transmission – Park pawl function", this service measure gets applied simultaneously along with the above mentioned recalls. This service measure will provide an alert to the driver in the event that the vehicle is not properly secured (according to the parking instructions in the operator’s manual; vehicle in “park” with the manual parking brake set).	
What We’re Doing	An authorized Freightliner dealer will update the software of various control units (incl. the ESP and transmission control units) in the affected vehicles.  Please close out the service campaign using op code 02-2442 & 0.1hr, along with damage code 27 906 14. Because this measure is bundled with the previously launched “Park Pawl Function” recalls (2790611/2/3), there is no additional action required at the workshop.	
Parts	Software is Available	
Vehicles Affected		
Vehicle Model Year(s)	2019-2022	
Vehicle Model	907 Sprinter	
Vehicle Populations		
Total Vehicles	5,555	
Next Steps/Notes		
AOMS/SOMS	Please ensure your dealers have read and understand this notice	
While we regret any inconvenience this may cause, DVUSA are determined to maintain a high level of vehicle quality and customer satisfaction.		

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