

TO: Mercedes-Benz Dealers, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Service Campaign Notification Model 907 Sprinter Model Year 2023 Replace Coolant	DATE: August, 2023

IMPORTANT SERVICE CAMPAIGN INFORMATION



Mercedes-Benz



Campaign No. :	Campaign Desc. :	Replace Coolant
2023070023	VS3KUEHLM	
<p>This is to notify you of the upcoming Service Campaign to replace the coolant on approximately 5 MY 2023 Mercedes-Benz Sprinter vans. All affected VINs will be flagged as "OPEN" in VMI.</p>		
Background		
Issue	<p>Mercedes-Benz AG(MBAG) has determined that certain Sprinter vehicles may have received the incorrect coolant type, and also possibly the incorrect coolant mixing ratio. As a result, it is possible that the coolant may turn brown when refilled with the correct coolant.</p>	
What We're Doing	<p>An authorized Mercedes-Benz dealer will replace the coolant on the affected vehicles</p>	
Parts	<p>Part is Available</p>	
Vehicles Affected		
Vehicle Model Year(s)	2023	
Vehicle Model	907 Sprinter	
Vehicle Populations		
Total Vehicles	5	
Next Steps/Notes		
AOMS/SOMS	<p>Please ensure your dealers have read and understand this notice</p>	
<p>While we regret any inconvenience this may cause, MBUSA are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



Service Campaign Bulletin

Campaign No. 2023070023 August, 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Sprinter Model Year 2023**
Replace Coolant

Mercedes-Benz AG(MBAG) has determined that some vehicles have received coolant G48 instead of G40 and also possibly incorrect mixing ratio. It is possible that the coolant may turn brown when refilling with G40.

As a precautionary measure, an Mercedes-Benz dealer will replace the coolant on the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 5 Sprinter vehicles are affected.

Order No. V-SC-2023070023 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

SM20.00-D-0014SG	Replace coolant (code: VS3KUEHLM, acc. no.: 20 940 13)	03.07.2023
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Model 907, 910

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	02 3283	Operations: Remove lower engine compartment lining (when working on vehicle)	0,2 h	20 940 13	VS3KUEHLM
L	12 1730	Operations: Replace coolant	0,8 h	20 940 13	VS3KUEHLM

 Warning	Risk of injury caused by fingers being jammed or pinched when removing, installing or aligning hoods, doors, trunk lid/rear-end door or sliding roof.	No parts of the body or limbs should be within the operating area when the components are moving.	AS00.00-Z-0011-01A
 Caution	Risk of injury caused by scraping or cutting body parts on sharp vehicle parts	Always wear protective gloves when working on or near sharp and non-deburred vehicle parts. Deburr repair panels.	AS00.00-Z-0017-01A
Notice	Notes on carrying out repair work in the vehicle interior		AH68.00-D-0001-01KOS
	Check		
1	Check whether vehicle is affected by measure.	Affected vehicles: Replace coolant (code: VS3KUEHLM, acc. no.: 20 940 13) Model 907.### ## as of 574464 up to 577843 Model 910.### ## as of 574624 up to 578031	SM20.00-D-0014-01AAA

	Replace		
2	Replace coolant.		
 AR	Drain/pour in coolant	Model 907 with engine 274	AR20.00-D-1142TSC
 AR	Drain/pour in coolant	Model 907 with engine 642	AR20.00-D-1142TSR
		Model 907, 910 with engine 651	
 BB	Coolant specifications	 Make sure that the mixing ratio of the coolant is correct.	BB00.40-P-0310-01A

Parts ordering note

Part no.	Designation	Quantity
A 000 989 28 25 14	Coolant for topping up (enter the appropriate supplementary code for the fluid quantity when ordering)	n. B.