

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Retrofit Headlamp Housing Screws</b> <b>MY22 SL (232 platform)</b>	DATE: January 19, 2024

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



<b>Service Campaign Launch Notification</b>		January 19, 2024
<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Retrofit Headlamp Housing Screws</b>
2023120019	23P8291013	
<p>This is to notify you of the <a href="#">Service Campaign Launch</a> to retrofit the headlamp housing screws on <b>2,461</b> Model Year (“MY”) 2022 SL (232 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on <b>January 19, 2024</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022 SL vehicles, certain banjo bolts on the headlamp housing may cause corrosion on the body-in-white over the service life of the vehicle.	
<b>What We’re Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will retrofit the headlamp housing screws.	
<b>Parts</b>	The remedy is available and can be performed as necessary.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2022	
<b>Vehicle Model</b>	SL	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	2,461	
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	Customer letters will not be mailed.	
<b>AOMS/SOMS</b>	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2023120019, January 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**  
**Model Year 2022**

## **Retrofit Headlamp Housing Screws**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022 SL vehicles, certain banjo bolts on the headlamp housing may cause corrosion on the body-in-white over the service life of the vehicle.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 2,461 vehicles are affected.

Order No. P-SC-2023120019

## Retrofit Headlamp Housing Screws

### Work Procedure

1. Clean and dry bonding area on washer (**1, Figure 1**) of left and right headlamp housing screws. Use a suitable cleaning agent for this purpose. Subsequently dry the bonding area on the washer (**1, Figure 1**) with a lint-free cloth.

**i** Reference: AR82.10-P-4733SLY, see bumper to headlamp dimension "F" for the affected headlamp housing screws.

**i** The bonding area on the washer (**1, Figure 1**) must be completely free of dust and grease. There may otherwise be problems with adhesion.



Figure 1: Washer on left headlamp shown

- Coat washer (1, **Figure 2**) on left and right headlamp housing screws and felt (2, **Figure 2**) with windshield adhesive.

**i** The entire contact surface must be coated with windshield adhesive.

- Glue felt (2, **Figure 2**) onto washer (1, **Figure 2**) of left and right headlamp housing screws so that it is flush.

- Remove any excess adhesive with a lint-free cloth and suitable cleaning agent.

**i** Driving at a speed above 74 mph should be avoided in the first 24 hours.

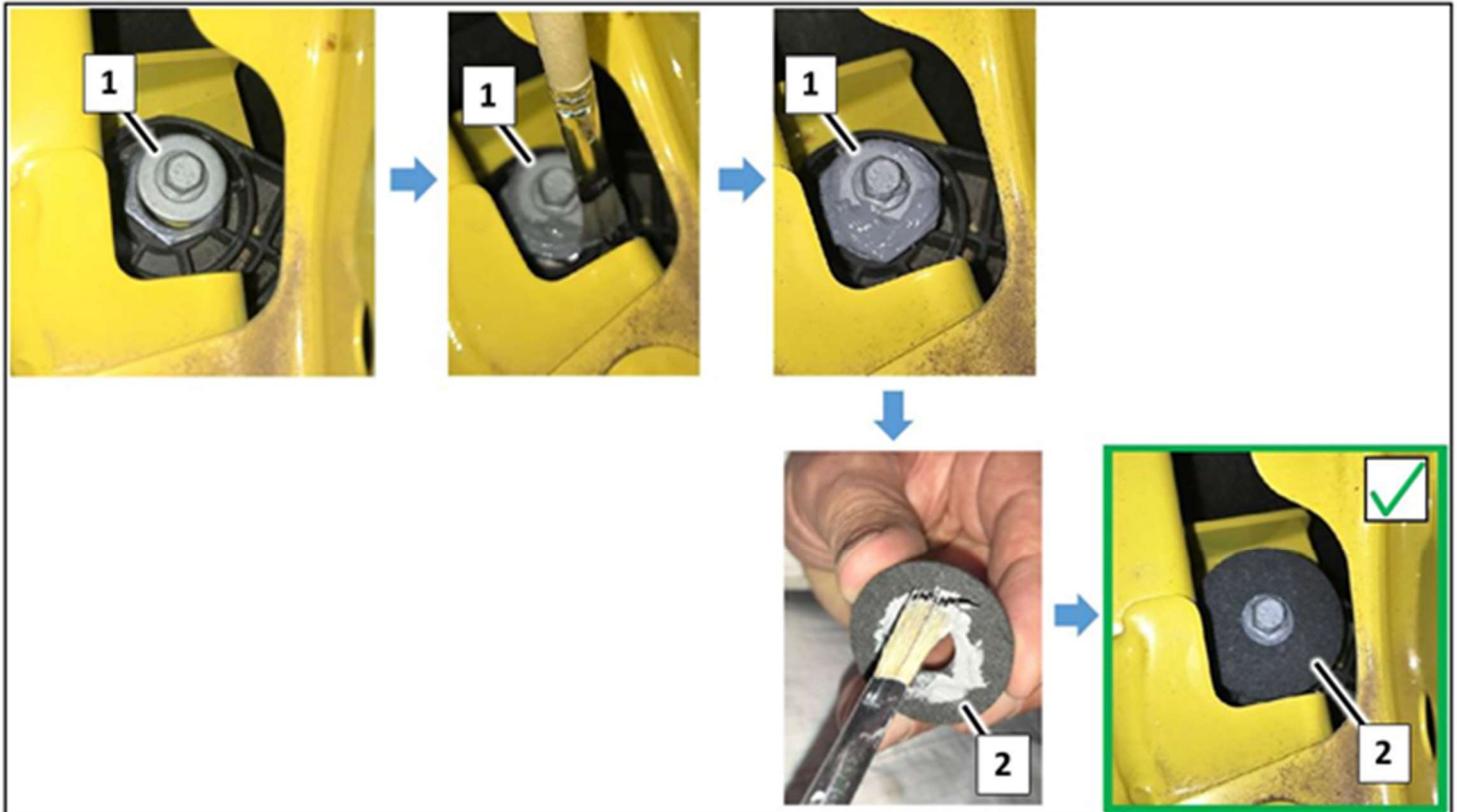


Figure 2

### Primary Parts Information

Qty.	Part Name	Part Number
2	Felt washer	A 000 990 88 41
1*	Windshield adhesive	A 000 989 46 06

\*1 packaging unit suffices for at least 10 vehicles.

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

**Warranty Information**

Damage Code	Operation Number	Description	Labor Time (hrs.)
82 910 13	12-1949	Glue felt on washer of left and right headlamp housing screws	0.3

**i** **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*