

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Tire and Tire Loading Information Label Model: Metris (447) Model Years: 2017-2019	DATE: September 19, 2024



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please note that per a previous notice sent on August 30, 2024, VS2LASTRE-2024020016 campaign is now closed due to a switch in label provider. Six (6) separate campaigns are planned to be launched (one for each different label configuration) as soon as possible. These six campaigns will replace the existing campaign that is closed.

ALL unremedied & open vehicles have been re-flagged with a pending campaign PDGLASTRE and cannot be remedied at this time.

If the dealer has a vehicle with an open RO and tires already replaced but without a label, the dealer needs to close the RO as soon as possible and submit for claim.

OneTrac case may need to be open due to the campaign being closed in VEGA.

