

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Update SCN Coding in EIS On-board Electrical System MY22-23 SL (232 platform)	DATE: May 3, 2024

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification		May 3, 2024
Campaign No. :	Campaign Desc. :	Update SCN Coding in EIS On-board Electrical System
2024040004	24P5499328	
<p>This is to notify you of the Service Campaign Launch to update the SCN coding in the EIS on-board electrical system in 6,055 Model Year (“MY”) 2022-2023 SL (232 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on May 3, 2024.</p>		
Background		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, premature or unwanted smartkey recognition could slowly discharge the 12V battery.	
What We’re Doing	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the SCN coding in the EIS on-board electrical system.	
Parts	The remedy is available and can be performed as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2022-2023	
Vehicle Model	SL	
Vehicle Populations		
Total Campaign Population	6,055	
Next Steps/Notes		
Customer Notification Timeline	Customers will receive an in-vehicle notification	
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024040004, May 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**
Model Year 2022 – 2023

Perform SCN Coding in EIS On-board Electrical System

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, premature or unwanted smartkey recognition could slowly discharge the 12V battery. An authorized Mercedes-Benz dealer will update the SCN coding in the EIS on-board electrical system.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 6,055 vehicles are affected.

Order No. P-SC-2024040004

Perform SCN Coding in EIS On-board Electrical System

- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical system battery** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Perform SCN coding in electronic ignition lock (EZS) control unit.
 - i** To do this, select menu item "Quick test view → **N73/3 – electronic ignition lock (EZS)** → Adaptations → Control unit update → Update of SCN coding".
 - i** Then follow the user guidance in XENTRY Diagnosis.
3. Disconnect XENTRY Diagnosis.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 993 28	02-9446	Perform SCN coding in N73/3 – Electronic ignition lock (EZS) control unit (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* *Invoice operation items only on one of the workshop orders, if two or more software updates or SCN codings are performed during a single workshop visit.*

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.