



XENTRY Software Subscriptions

XENTRY Technical Information Search (TIS)

Includes information pertaining to Star Wiring (for Models up to 2023), Star Bulletins, Star Intro, Operators Manuals, Diagnostic Information, Mercedes-Benz Workshop Resources, Mercedes-Benz Special Tools, Telematics, and Maintenance Sheets.

XENTRY Parts Information (XPI)

Official Mercedes-Benz USA, LLC site for hosting spare parts documentation for Mercedes-Benz cars, Vans and smart vehicles sold in the USA. This is the same application used by authorized Mercedes-Benz Dealers worldwide to specify spare parts.

XENTRY Workshop Information System (WIS)

Allows you to search for workshop information and includes:

- Repair documents
- Diagnosis documents
- Wiring diagrams
- Filling capacities, tightening torques, specifications for operating fluids
- Tools
- Safety information
- Forms and certificates
- Maintenance documents

XENTRY Operation Time (XOT)

Used to view labor operation times.

XENTRY Technical Information for Problem Solving (TIPS)

Includes access to worldwide technical information, LI bulletins and solutions for a very wide range of complaints across all service levels.

Mercedes-Benz USA, LLC is pleased to offer a variety of XENTRY products.

- Our XENTRY products can be purchased via www.StarTekInfo.com.
- To purchase XENTRY software products, including J2534PT, please select *subscribe*. Time slices vary by product and includes annual, monthly, and weekly subscriptions.
- To purchase XENTRY hardware products, including renewal StartKeys for XENTRY Kit's, select *purchase hardware/software*.
- We do not offer subscription reminders. Subscription status can be found under your account tab from the StarTek Info home page. StartKey expiration can be found in Config Assist on the Kit.
- For questions related to XENTRY hardware products, please contact our support team us at mbdiagnosis@mbusa.com. For questions related to XENTRY software applications please contact our support team at StarTekInfoSupport@mbusa.com.